

Annexure- B
Complaint Data to be displayed by RAs

Formats for investors complaints data to be disclosed monthly by RAs on their website/mobile application:

Data for the month ending - 31 Aug 2021

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	7
2	SEBI (SCORES)	0	0	0	0	0	7
3	Other Sources (if any)	0	0	0	0	0	7
	Grand Total	0	0	0	0	0	21

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.