

**Annexure- B**
**Complaint Data to be displayed by RAs**

Formats for investors complaints data to be disclosed monthly by RAs on their website/mobile application:

**Data for the month ending - 31 Oct 2021**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	7
2	SEBI (SCORES)	0	0	0	0	0	7
3	Other Sources (if any)	0	0	0	0	0	7
	<b>Grand Total</b>	0	0	0	0	0	21

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.